

ARGUS SECURE MESSAGING

QUICK REFERENCE GUIDE – BLUE CHIP



IMPORTANT: Please ensure you have 32 bit version of Microsoft Word installed not 64 bit.

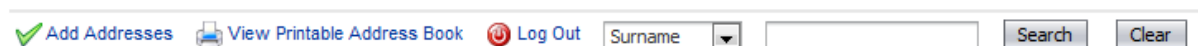
SECTION 1: CHECK INCOMING ARGUS DOCUMENTS

Incoming documents from Argus will reside in the folder 'C:\Programs Files (x86)\ArgusConnect\Incoming' Or 'C:\Programs Files\ArgusConnect\Incoming'. (This is dependent on your computers operating system version)

SECTION 2: ADDING ARGUS USERS TO YOUR ARGUS ADDRESS BOOK

Anyone you wish to send to using Argus must be in your Argus Address Book.

- 1) Open Argus Address Manager and Login.
- 2) Click on 'Add Addresses'.



- 3) Type in the name (or part name) of the practitioner or practice you'd like to add.



(Alternatively you can use another search option).

- 4) Click 'Search the Human Services Directory'.
- 5) Click in the checkbox next to the required practitioner(s) name so the box(es) now contains a tick.
- 6) Click on 'Add selected entries to Address Book'.
- 7) Repeat the process to populate your address book with all the practitioners you wish to send to.
- 8) Click on 'Return to Addresses'.

SECTION 3: SENDING AN ENCRYPTED MESSAGE USING ARGUS IN BLUE CHIP

- 1) Blue Chip has the option of composing letters inside Blue Chip or externally in Word.
- 2) If typing your letter in Blue Chip, once you are ready to send, go to top toolbar and click on icon with description of 'Send via Argus'.
- 3) If letter has opened in Word go to top toolbar and click on 'ADD-INS -> Argus -> Send Mail'.
- 4) This can take 20 seconds to open the Argus Send panel.
- 5) Click on 'To'.
- 6) Search for recipient using Search options
- 7) Click on the required recipient so they are highlighted, then click 'Use Now'.
- 8) If errors in red writing are displayed below the recipient field, contact Argus Support, otherwise click 'Send'.

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SECTION 4: IMPORTANT ASPECTS OF ARGUS MAINTENANCE

Keeping Argus Informed

Notifying Argus of Practice Changes

As Argus utilises the National Health Services Directory, containing thousands of organisations and practitioners, it's important that we keep the directory up to date. Therefore, please ensure you inform Argus of any changes regarding your practitioners and/or organisation.

For example:

- New doctors at your organisation
- Doctors who have left your organisation
- Change in Practice Manager and preferred contact details
- Changes to your organisation details, such as phone number, address, etc.

This is to ensure the Argus Users Database is up-to-date and senders are able to locate the correct recipient at the correct location.

Changes to server & workstation environments

The Argus software may need to be updated to work in co-ordination with any changes at your organisation. It is important to inform Argus of any of the following changes to your server environment:

- **Changing clinical software and or Internet provider**
 - Argus may need to be reconfigured when changing your clinical software and or dedicated Argus email address or error notification address(es).
- **Major system upgrades**
 - Some upgrades, including Operating System changes, can cause an effect on your Argus Software. Therefore it is beneficial to advise us of any upcoming changes
- **New workstations have been installed**
 - The Argus software may need to be reinstalled or reconfigured on your new workstation computers
- **Changing 'file drop/file pickup directory'**
 - If the directories for incoming and/or outgoing messages are altered, Argus will need to be reconfigured to work with the new directories
- **Server upgrades/replacements**
 - Please ensure you inform us of any major server upgrades **PRIOR** to turning-off the existing server, as we will need to take a backup of the current installation database

When you have an Argus subscription, our Argus Support team are easily able to help you ensure your Argus is going to keep working, despite the changes happening in your organisation.

Managing Your Argus Subscription

Keeping your Argus subscription up-to-date ensures you have full support and a fully functional Argus installation, including future upgrades and patches.

Please refer to our website for further information.

Argus Support
Phone: 1800 952 282
Web: telstrahealth.com/argus